METHOD AND APPARATUS FOR SUPPORTING SOFTWARE

ABSTRACT

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A system, method, apparatus, and computer program code for supporting software is provided. In one embodiment, a method of supporting a software program includes receiving error data identifying an error in software on a user device. A patch for the error is identified and forwarded to the user device to update the software program. The patch is identified and provided from a central service, a software provider, the patch is identified and provided locally from a data storage device of the user device.